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Newsletters

8-2024

August 2024

Forest Melton

Jennifer Clark

Stormee Williams

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Forest Melton

From: Health Equity <healthequity@childrens.com>
Sent: Tuesday, August 27, 2024 2:01 PM
To: Forest Melton
Subject: Bridging the Gap: August 2024


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bridging the gap

children'shealth?



HE Talks

Health Equity hosted its first-ever Health Equity Talks event ([HE Talks](#)) on July 29. The new series is designed to educate team members about social determinants of health (SDOH) and equitable care.

With over 200 team members in attendance, both virtually and in-person, Stormee Williams, M.D., Chief Health Equity Officer and Folashade Afolabi, M.D., Pediatric Pulmonologist at Children's HealthSM and Assistant Professor of Pediatrics at UT Southwestern, discussed health disparities affecting patients and families and the impact of SDOH on pulmonary care.

QR code campaign

This month, on the second anniversary of the SDOH screening rollout, we have launched a QR code campaign to further enhance the accessibility of community resources for our patients and their families. These flyers are strategically placed for easy access and visibility.

Here's where you and your patients can find these:

- **Main Campus:** Elevator bays, libraries and family lounges.
- **Specialty Center:** Elevator bays.
- **Plano location:** Library, Select resource walls.



By scanning these QR codes with a smartphone, users can instantly access a wide range of helpful community resources, providing crucial information and support with a simple scan.

Social support

Since the rollout of SDOH screening social support has been our largest need, impacting 1 in 4 Children's Health patients.



It is the degree to which you have the number, quality and variety of relationships that you want. It is when you feel like you belong and have the support and care that you need.

Why is Social Support important?

- Good support systems can positively help people manage illnesses.
- Social connection can lead to longer life, better health and well being.
- Those with greater social support have increased ability to manage stress, anxiety and depression.

[Learn more](#)



Community resource fair

Join the Health Equity Team for the first Community resource fair focused on social support services on **Thursday, Oct. 3 from 10 a.m. to 1 p.m.** This event will serve as an opportunity for our patient families and employees to learn about the services and resources offered by Children's Health teams and local community-based organizations (CBOs).

All components of the Community Resource Fair will be free to our patients and their families. We ask that you share this with your clinic staff.



An SDOH success story

A family with a housing need identified through SDOH screening was called by one of our Family Resource Coordinators (FRC). FRC discovered that the family was homeless and residing in a Budget Inn Suites. The FRC provided valuable resources to mom on that call, and during a follow-up call, the FRC was delighted to hear that mom was able to use those resources. Mom states that she is no longer living in the motel, and was able to receive assistance through City Square to get an apartment of her own. Additionally, mom was able to use the provided resources to get diapers for her one-year-old through an organization called “I Look Like Love”.

We can't thank the FRCs and Social Workers across the institution enough for doing the tedious work of intervening on the social needs of our patient families. Thank you all for your hard work at every stage of the care continuum.

SDOH screening updates

July 2024 Inpatient SDOH Needs

SOCIAL NEED	PREVALENCE
Financial Insecurity	17%
Social Support	15%
Health Literacy	15%
Food Insecurity	15%
Housing Insecurity	10%
Tobacco Risk	8%
Transportation Insecurity	7%

July 2024 Outpatient SDOH Needs

SOCIAL NEED	PREVALENCE
Social Support	22%
Food Insecurity	17%
Financial Insecurity	16%
Health Literacy	13%
Housing Insecurity	8%
Tobacco Risk	6%
Transportation Insecurity	6%

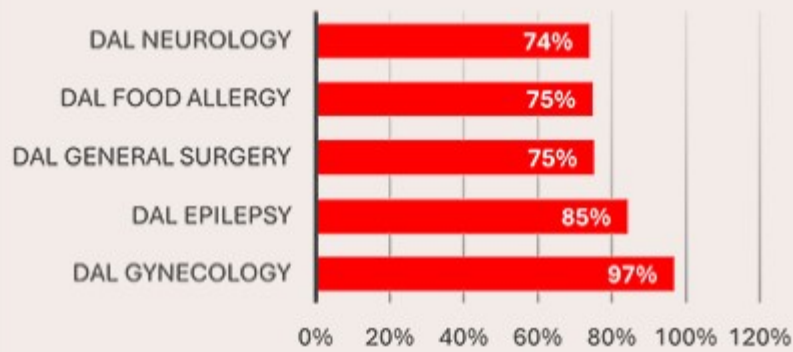
[Visit the SDOH Dashboard](#) for a more detailed and up-to-date view of the data.

The top outpatient and inpatient clinics by screening percentage and by community resources provided for July 2024:

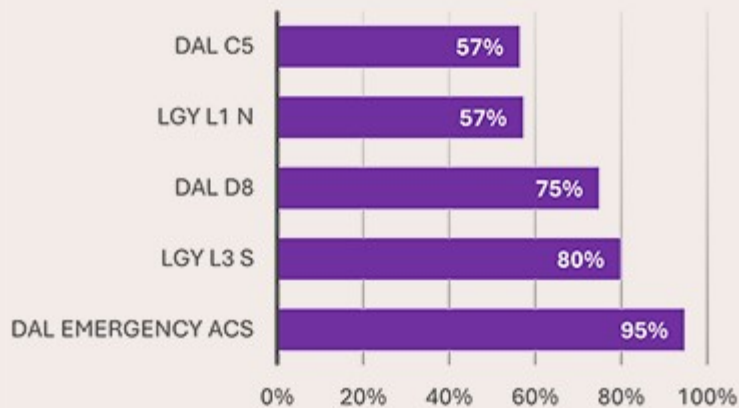
Outpatient Top Screening %



Outpatient Top Community Resource Provided %



Inpatient Top Screening %



Health Equity Hero

This month's Health Equity Hero is **Rose Anne Dela Cruz**, Clinical Manager. She has been pivotal in deploying the SDOH screening tool across the Plano campus, and her leadership has been nothing short of proactive and instrumental. Not only is she responsive and proactive, but her team has developed a screening tip sheet that has proven invaluable institution-wide. Thank you Rose, for your outstanding commitment and impactful contributions to health equity.



Recognize a Health Equity Hero

- Visit the [RED page](#).
- After filling out who you want to recognize and why, scroll down and choose Select an e-card: Thank you for being a **Health Equity Hero**.

Select an eCard



Quick Links

- [Health Equity Children's Health website](#)
- [Health Equity SharePoint](#)
- [Health Equity Hero RED page](#)
- [SDOH dashboard](#)
- [Patient demographics dashboard](#)

- [CDC social connection facts](#)



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